

Information notice regarding the processing of personal data pursuant to articles 13-14 of Regulation (EU) 2016/679

Data Subjects: customers.

Sisma S.p.A., in its capacity as Controller of your personal data, pursuant to and for the effects of Regulation (EU) 2016/679 (hereinafter "GDPR"), would like to hereby inform you that the aforementioned regulatory framework foresees the protection of the data subjects regarding the processing of personal data and that such processing will be guided by the principles of fairness, lawfulness, transparency and protection of your confidentiality and your rights.

Your personal data will be processed in accordance with the legal provisions of the aforementioned regulatory framework and of the confidentiality obligations foreseen therein.

Purpose and legal basis of the processing: in particular, your data will be processed for the following purposes linked to the fulfilment of legal or contractual obligations:

- compulsory legal obligations pertaining to taxes and accounting;
- post-sales assistance;
- management of customers;
- quality management;
- past customer invoices.

Your data will also be used for the following purposes, necessary for the legitimate interests pursued by the controller:

- management of disputes;
- activity planning;
- Debt collection activities;
- customer satisfaction surveys.

Modalities of processing. Your personal data may be processed in the following ways:

- with computers using directly managed or programmed software systems;
- processing with computers;
- manual processing of paper archives.

All processing shall be performed in compliance with the modalities of articles 6, 32 of the GDPR and with the adoption of the adequate safety measures foreseen.

Disclosure: your data will be disclosed exclusively to persons who are competent and duly appointed for the provision of the services necessary for the correct management of the relationship, guaranteeing the protection of the data subject's rights.

Your data will be processed exclusively by persons who have been explicitly authorised by the Controller and, in particular, by the following categories of personnel:

- Subjects authorised to perform processing pursuant to Article 29 of the GDPR.

Your data may be disclosed to third parties, duly appointed as Data Processors, in particular to:

- banks and credit institutions;
- consultants and freelancers, also associated;
- public and/or private subjects to whom the disclosure of the data is mandatory or necessary for the fulfilment of legal obligations or otherwise fundamental for the management of the relationship;
- Debt collection companies;
- freight forwarders, Transporters, Owners-Drivers, Post Offices, Logistics Companies.

Dissemination: Your personal data will not be disseminated in any way.

Retention Period. We would like to point out that, in compliance with the principles of lawfulness, purpose limitation and data minimisation, pursuant to art. 5 of the GDPR, the retention period of your personal data is:

- set for a period of time that does not exceed the achievement of the purposes for which they were collected and processed and in compliance with the mandatory times foreseen by law

Controller: the Data Controller, pursuant to the Law, is Sisma S.p.A. (9 Piazza Vilfredo Pareto, 46100 Mantova (MN); e-mail: info@sismagroup.com; telephone: +39 0376 3771; VAT no.: 01271740209) in the person of its legal representative pro tempore.

You have the right to obtain from the controller the erasure (right to be forgotten), restriction, update, rectification, portability, objection to the processing of the personal data that concern you, and, in general, you may exercise all the rights laid down by articles 15, 16, 17, 18, 19, 20, 21, 22 of the GDPR. You may exercise your rights by contacting the Controller at the aforementioned addresses.

You may also, at any time, see the updated version of this information notice by connecting to the URL <https://www.privacylab.it/informativa.php?09819323202>.

Regulation (EU) 2016/679: Articles 15, 16, 17, 18, 19, 20, 21, 22 - Rights of the Data Subject

1. The data subject shall have the right to obtain from the controller confirmation as to whether or not personal data concerning him or her are being processed, even if not yet registered, and their communication in an intelligible form.

2. The data subject shall have the right to obtain information:
 - a. on the source of the personal data;
 - b. on the purposes and modalities of the processing;
 - c. on the logic applied in case the processing is performed by electronic means;
 - d. on the identification details of the controller, of the processors and of the representative designated pursuant to article 5(2);
 - e. of the subjects or categories of subjects to whom the data may be disclosed or who may become aware of the data in their capacity as designated representative in the territory of the State, processors or persons tasked with processing.

3. The data subject shall have the right to obtain:
 - a. the update, the rectification or, when he or she has an interest, the completion of the data;
 - b. the erasure, anonymisation or blocking of the data processed in violation of the law, including those the retention of which is not necessary in relation to the purposes for which the data were collected or subsequently processed;
 - c. the attestation that the operations of letters a) and b) were notified, also with regard to their contents, to those to whom the data were disclosed or divulged, unless this proves to be impossible or if it involves a use of means manifestly disproportionate to the right being protected;
 - d. the portability of the data.

4. The data subject shall have the right to object, in whole or in part:
 - a. for legitimate reasons to the processing of data that concern him or her, even though they are relevant for the purpose of the collection;
 - b. to the processing of personal data that concern him or her for the purpose of sending advertising material or for direct sales or for market research or for commercial communication.